

Drs Broom, Ward, Shelly & Maxwell-Jones

**MINUTES - PATIENT PARTICIPATION GROUP
10 March 2014**

Pre-meeting 5 – 6 pm, with the formal meeting 6 – 7pm

Attendees: Jack Crawford, Arthur Williams, Barbara Williams, Peter Bishop, Liz Goodall, Lis Hind, Sheila Allen, David Brace, Dr Katharine Shelly, Rachel Taft (minutes)

1. Apologies

- a. Ellie Wright
- b. Muriel Robinson

2. Minutes of the previous meeting (13 January 2014) – agreed

3. A&E CCG extraordinary meeting – offer from CCG Claire Haynes

Claire has taken this up now and would like to discuss next steps. PPG discussed our understanding of the outcome of that meeting and what the PPG would be willing to do/how they could help. RT to speak to Claire to say that the PPG would be happy to facilitate attendance at local meetings (so that the CCG can have open discussion on A&E usage/other treatment options available in the area etc), but not to be independently presenting on the NHS with limited support.

4. Practice survey results and proposed action plan for discussion

Survey results and draft action plan discussed. A number of useful suggestions and amendments were made, and the plan was agreed to be appropriate. RT to circulate amended version for final comments before publication and commencing work on it.

5. Practice update

Farewells: Senior Nurse Bernie Shenton will be leaving the practice on 20th March 2014 after 39 years in nursing to become a full time career for her daughter. Nurse Sue Hall has now left the Surgery to run a local pub in Ashbourne with her husband.

Welcomes: Nurse Nicola Evans who will join the Surgery nursing team on a permanent basis. HCA Niki Lyons who has been recruited as Health Care Assistant on a permanent basis. Nurse Choudhury who will be helping us out with blood clinics for approximately 1 month.

Doctor Maxwell-Jones will go on Maternity leave on Friday 14th March for approximately 6 months and will be covered during this time by two GPs.

March Newsletter is now out in Reception, please let me have any comments to add to the newsletters by e-mail to: debbienewton@nhs.net

We are currently contemplating creating a (Social Media page)"Facebook" for "The Surgery" and views thoughts comments welcome again e-mail to: debbienewton@nhs.net

Total missed appointments for both GP's and Nurses for January and February = 244

Debbie has offered to meet with interested PPG members who wish to know more about blood tests, following Arthur's query. RT to ask Debbie if she can attend the pre-meeting on 12/5/14.

6. AOCB

- a. **Barbara Williams has been asked to share her experience of treatment at Royal Derby Hospital with their Patient Experience Team.** (She is certainly well qualified after a recent run of visits to RDH, and we wish her well for her next one!) – Barbara will report back
- b. **Members who used to attend** – Peter has calculated that since the PPG's inception, there are 23 members who have at some point attended who no longer do so. Thanks to Peter who has offered to contact them to try to reinvigorate their interest and re-invite. Peter to report back on progress
- c. **NAPP conference 7/6/14** Jack to attend on behalf of the PPG (practice to fund)
- d. **Care.data/upload of patient records** - further to discussion, a reminder that if you would like to opt-out of the data upload, you need to ask Reception and they will give you a brief form to do so (although the upload has been put on hold till the Autumn, if you opt-out now we should still be able to use your opt-out)

7. Dates of next meetings

- a. **Monday 12 May 2014**