

Drs Broom, Ward, Shelly & Maxwell-Jones

MINUTES - PATIENT PARTICIPATION GROUP Monday 2 March 2015

Informal pre-meeting 5 – 6 pm

Formal meeting 6 – 7pm

Attendees

Barbara Williams, Arthur Williams, Gary Williams, Bea Orme, Viv Jury, Peter Bishop, Sheila Allen, Rachel Taft (RT – minutes), Dr Katharine Shelly, Julie Morton

1. **Apologies** Jack Crawford, Muriel Robinson, David Brace
2. **Minutes of the previous meeting (5 January)** – taken as read
3. **Matters arising**
 - a) Jack Crawford, Chairman, has resigned his position due to an imminent house move out of the area. The whole PPG would like to convey their thanks for his chairmanship over the last year, best wishes for the future, and a request that he 'say a prayer for us when he is next in the West Gallery'!
 - b) Arthur kindly agreed to chair the meeting in his capacity of Deputy Chairman.
4. **Julie Morton S. Derbyshire Clinical Commissioning Group Pharmacist** – Julie attended to give the PPG an overview of her work in the surgery (supporting our GPs in drug choice/efficacy/safety), and to give some insight into how national guidance on drugs gets filtered down to GP level.
5. **What do other PPGs do?**
 - a) RT canvassed other practices and the two areas of activity are fundraising and helping with the flu clinics. For practical reasons (layout of the building), flu clinics are quite straightforward to run in the surgery and not sure of significant benefit to either patients or PPG.
 - b) National Association Patient Participation does have some examples of PPG work in their latest newsletter and on their website e.g. the Health Pledge initiative, that might be of interest to the PPG to implement
 - c) RT reiterated that whilst it may not be particularly satisfying, the surgery highly values the opportunity to meet with patients and for their input and views

ACTION: RT to contact PPGs of Ashbourne Medical, Brailsford and Wirksworth and invite them on an informal basis to attend our future meetings, to initiate informal discussions/build relationships

6. **Dates of next meetings** – slight change this year, please note on the **second Monday** of every other month, as follows:

11th May
13th July
14th September
9th November

7. **Patients living out of practice area (clarity requested on surgery position/process when patients move)**

- a) A Virtual PPG member requested this be explained. The Surgery does have set boundaries within which it can register patients (there is a map on wall in Reception). When patients are new to the Surgery, they must prove that they live within the main boundary. There is also an extended boundary which allows some patients who move a short distance outside of our primary area to remain as patients but this is not in every direction (it is approximately an additional mile north and south of our normal boundary).

The Virtual PPG member gave an example of a patient living in Cheddleton who was still registered with the Surgery. This is a problem as our resources are being used by someone who should not really be our patient (and so has a knock-on effect on patients who are in our area). RT has checked and none of our patients have a registered address in Cheddleton - however, we are aware that patients don't always tell us when they move. We are reliant on either patients telling us, or us finding out (for example if they use Out of Hours service and give a different address to the one we hold – we then write to the patient to say that as they are no longer within our area, and that they need to reregister). However, we have many instances where we believe a patient has moved, but they insist that they have not in order to stay with their GP. And it is not always straightforward, as in cases such as divorce or temporarily caring for a relative, they may say that their main address is still within our area. In either scenario, it is very difficult for us to argue.

8. **Surgery update**

- a) Improvement Grant – in January, practices were given the opportunity to apply for money to make improvements to their premises. The Surgery managed to do so, but the deadline was very short so detailed quotes were not obtainable. As a result, success is far from guaranteed, but RT will keep the PPG updated.
- b) Flu vaccine efficacy – despite the news that the flu vaccine wasn't working, RT had some data from the Health Protection Agency that showed that in areas where the pilot had been running to immunise all children, incidence of flu was significantly lower in the community. So the Surgery encourages all those who are eligible and still haven't had their jab to make an appointment by 31st March.

9. **AOB** - further to discussion at the informal part of the meeting, Arthur will submit agenda items for future meetings to RT

10. **Date of next meeting: Monday 11th May 2015 5pm informal, 6pm formal**